THE SHOPCARE RETAIL PLEDGE



Violent and aggressive behaviour is **never** part of the job.

By signing the ShopCare Retail Pledge, our organisation formally recognises violent and aggressive behaviour as a critical risk in retail.

We commit to:

- Prioritise the safety and wellbeing of our people
- Identify risks and taking action to prevent harm
- Encourage incidents to be reported and responded to appropriately
- Support anyone who experiences or witnesses violence or aggression
- Promote respectful behaviour in our workplace

Together, we stand for safer and more respectful retail workplaces.

ShopCare